

Appendix C:
Toll Free Claims Contact Numbers

Toll Free Claims Contact Numbers

Allstate Commercial	800-547-8676
Allstate Personal	800-547-8676
AXA RE	800-216-3711
Bankers	800-756-9700
C N A	877-262-2727
Chubb Insurance Group	800-252-4670
Citizens Wind	866-411-2742
Clarendon National	800-216-3711
Companion Property	800-649-2948
Crum & Forster	800-690-5520
Cypress Property	888-352-9773
Encompass Insurance	800-588-7400
FCCI Insurance Group	800-226-3224
Fidelity National Insurance	800-220-1351
Fidelity National Property	800-725-9472
Fireman's Fund (Personal & Commercial)	888-347-3428
First Community	800-437-2742
First Floridian	800-252-4633
First Protective	800-675-0145
Florida Select	888-700-0101
Foremost	800-527-3907
GuideOne	888-748-4326
Hartford Commercial	800-327-3636
Hartford Flood	800-759-8656
Hartford Personal	800-637-5410
ICAT	866-789-4228
Lexington Personal	800-355-4891
MetLife Auto & Home	800-854-6100
Omega Insurance	800-216-3711
Progressive	800-925-2886
Regency Insurance	800-216-3711
Royal & SunAlliance	800-847-6925
St Paul / Travelers	800-787-2851 or 800-238-6225
Sunshine State	877-563-0150
Tower Hill	800-216-3711
Travelers Flood	800-505-0193
Travelers Boat & Yacht	800-772-4482
Universal Property & Casualty	800-470-0599
Vanguard Fire & Casualty	888-343-5585
Zurich	800-987-3373

Should It Be Necessary To File A Claim With An Insurance Company

- As soon as possible, register your property with the insurance carrier as being subject to a claim even if the damage is not known. There should be an 800 number listed on the policy. The previous page has names and phone numbers listed of many of these companies.
- Obtain from your insurance agent a definitive procedure for filing claims.
- Know what forms, documents, or information is needed to support a claim.
- Be prepared to supply the agent with a copy of legal papers concerning the loss.
- Review the policy to know what it covers.
- Review the policy to know what the deductible are.
- Keep a written record of expenses related to the loss, including receipts for materials used in temporary repairs.
- Do not have damaged material or furniture hauled away until it has been accounted for by an adjustor.
- Most policies cover additional living expenses as well as damages. Such policies will usually advance money for temporary shelter, food, and clothing if the home cannot be occupied.
- Pictorial history of conditions existing in and outside the home before the disaster is invaluable in securing an adequate insurance adjustment. Post disaster pictorial documentation may also prove to be of major help in realizing a proper settlement.